



**Timbermark Identification Systems Ltd**  
**Unit 1, Hall Farm Workshops, Mill Lane, South Moreton, OX11 9FD, England**  
**Tel: 0330 153 8320 [www.timbermark.co.uk](http://www.timbermark.co.uk)**

## **INSTALLATION AND SERVICE ENGINEER**

### **INDUSTRIAL INKJET PRINTERS**

Timbermark sells and services inkjet printers to industrial manufacturing companies across the UK and Europe from its base in Oxfordshire and subsidiary in Belgium.

The business focuses on high resolution inkjet printers using thermal inkjet and piezo inkjet technologies. These systems can print sharp graphics, or machine-readable barcodes, onto a variety of substrates, often integrated with UV-curing LEDs for added durability of the marking.

To support sales growth, Timbermark is looking to hire a motivated and experienced Engineer, who can work on the installation of projects and their ongoing maintenance.

This will be a vital part of a small team, working closely with the Managing Director to support the equipment at key accounts and enable continuous ongoing ink sales.

The role will include the following responsibilities:

- Project planning & management.
- Installations on customer production lines, involving mechanical, electrical, inkjet and data elements.
- Service and maintenance work, customer telephone support.
- Service and repair work both in workshop and on site.
- Accurate record-keeping and report writing for customer information and billing purposes.

The successful candidate will have experience in installing mechanical and electronics engineering projects. Working with our project designers, they should be able to:

- Work safely in an industrial environment, with due regard to safety protocols.
- Fit mechanical assemblies to production lines, using metalworking skills.
- Fit cables and electrical components to industrial standards.
- Have a good working knowledge of PCs, PLC controls, and sensor technologies.
- Plan and manage projects effectively, ensuring they keep within budget and to schedule.
- Communicate effectively in writing, and be comfortable dealing with customers at all levels, either face-to-face, on the phone or via social media.

While based either from home or at our Oxfordshire office, the role will require regular travel to customer sites within the UK. The business also operates in Europe, so some overseas work is possible. A clean driving licence is essential.

Full training on inkjet printer technologies and installation will be provided at our workshop.



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Following the initial training period, the role can be either office based or hybrid working and will involve frequent travel to customer sites for installation and service work. Occasional overnight stays will also be expected.

The Engineer will be representing Timbermark when out on site, so must be courteous and presentable and be able to communicate effectively. They will need to work well with customers' technical staff at all levels both with and without supervision.

This is a chance to join a dynamic, entrepreneurial company, which is at a key growth stage. The successful applicant will be able to see the potential opportunities at such a company and want to help it grow.

The Package:

Salary of £45,000 - £50,000 depending on experience

A company vehicle or car allowance is provided.

23 days' annual leave + standard bank holiday allowance.

Company pension scheme after 3 months.

Ongoing training and development.

Phone & laptop, PPE and tools for the job are provided.

Opportunity to grow with the company.